Coverage for: Employee & Dependents | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-877-234-5550. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u> or other <u>underlined</u> terms see the Glossary. You may view the Glossary at healthcare.gov/sbc-glossary or call 1-877-234-5550 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Calendar Year <u>deductibles</u> : Tier 1—\$2,000 Individual/\$4,000 Employee + Dependent(s) Tier 2—\$3,200 Individual/\$6,500 Employee + Dependent(s)	Generally, you must pay all the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Tiers 1 & 2 <u>preventive</u> <u>services</u> and routine vision exams office visits are some of services covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at healthcare.gov/coverage/preventive-care-benefits.
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Tier 1—\$4,400 Individual/\$8,800 Employee + Dependent(s) Tier 2—\$6,150 Individual/\$12,300 Employee + Dependent(s)	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> is met.
What is not included in the <u>out-of-pocket limit?</u>	<u>Preauthorization</u> penalties, <u>premiums</u> , <u>balance-billing</u> charges and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See southcoasthealthplan.org or call 1-877-234-5550 for a list of network providers.	You pay the least if you use a Tier 1 <u>provider</u> . You may pay more if you use a Tier 2 <u>provider</u> . You pay the most if you use an <u>out-of-network provider</u> (Tier 3) and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance-billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You may see a specialist you choose without a referral.

Note—Health Management Programs: For services related to Oncology care management, Southcoast has a care management program in place that requires a member to consult with a Southcoast specialist prior to beginning treatment. There is a financial penalty of \$500 when a member does not follow this process. Please contact Conifer Health Solutions at (800) 459-2110 for further details.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

			What You Will Pay		
Common Medical Event	Services You May Need	Southcoast Hospitals & Physician Network [Tier 1]	Preferred Providers [Tier 2]	Excluded Facilities, Steward/Out-Of-Network Providers [Tier 3]	Limitations, Exceptions & Other Important Information
		(You pay the least)	(You may pay more)	(You pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness Specialist visit Preventive care/Screening/ Immunization	\$40 <u>copay</u> /visit; <u>deductible</u> waived \$50 <u>copay</u> /visit; <u>deductible</u> waived No charge; <u>deductible</u> waived	40% coinsurance* 40% coinsurance	40% coinsurance after Tier 2 deductible for Steward Physician charges. Related charges not covered. 40% coinsurance after Tier 2 deductible for Steward Physician charges.	You may have to pay for services that aren't <u>preventive</u> . Ask <u>provider</u> if services are <u>preventive</u> . Check what <u>plan</u> will pay. * <u>Preauthorization</u> required for oncologist or hematologist.
If you have a test	Diagnostic test (x-ray, blood work) Imaging* (CT/PET scans, MRI, MRA)	No charge; <u>deductible</u> waived	40% coinsurance**	Not covered	*Includes nuclear cardiology services.**Preauthorization required for Imaging or you pay \$250 more.
If you need	Generic drugs (Tier 1)	Southcoast Pharmacies \$10* up to 30 days' supply \$25* up to 90 days' supply	CVS/Caremark \$20 retail network \$50 mail service		Deductible waived. Prescription drug out-of-pocket limits are \$2,400 per person up to
drugs to treat your illness or condition. More information about	(Tier 2) \$30 up to 30 days' supply \$60 retail network \$75 up to 90 days' supply \$150 mail service	Not covered	\$4,800 per family. *Some generics are available at lower cost at Southcoast Pharmacies.		
prescription drug coverage is available at Southcoasthealth	Non-preferred brand drugs (Tier 3)	Southcoast Pharmacies \$75 up to 30 days' supply \$187.50 up to 90 days' supply	CVS/Caremark \$120 retail network \$300 mail service		**Coinsurance waived if specialty drug is eligible & member enrolls in CVS Caremark's PrudentRx
plan.org	Specialty drugs (Tier 4)	Southcoast Specialty 30% coinsurance	CVS Specialty 30% coinsurance**		Program.
	other network pharmacy. Not	e 2Certain prescriptions requir	e "clinical prior authorization	" or approval from the <u>plan</u> bef	emark Mail Order Service or any ore they will be covered.
If you have outpatient	Facility fee (e.g. ambulatory surgery center)	20% coinsurance	40% coinsurance	Not covered	Preauthorization may be required
surgery	Physician/Surgeon fees	20% coinsurance	40% coinsurance	Not covered	or you pay \$250 more.

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Medical Event Services You May No Emergency room care	[Tier 1] (You pay the least) \$20	What You Will Pay Preferred Providers [Tier 2] (You may pay more) 00 copay/visit; deductible wait	Excluded Facilities, Steward/Out-Of-Network Providers [Tier 3] (You pay the most)	Limitations, Exceptions & Other Important Information
Emergency room care	\$20		(You pay the most)	
Emergency room care	·)0 copay/visit: deductible wai	· · · · · · · · · · · · · · · · · · ·	
it vou need — · · · ·		_ 		Copay waived if admitted
immediate Emergency medical transportation		No charge; <u>deductible</u> waived		None
attention Urgent care	\$40 <u>copay</u> /visit; <u>deductible</u> waived	40% coinsurance after Tier 2 deductible		None
Facility fee (hospital ro	om) 10% <u>coinsurance</u>	40% coinsurance	Not covered	
If you have a hospital stay Physician/Surgeon fee	s 10% <u>coinsurance</u>	40% coinsurance	40% <u>coinsurance</u> after Tier 2 <u>deductible</u> for emergency services provided at non-Steward facility	Preauthorization required or you pay \$250 more.
If you need Outpatient services—				Progutherization required for
mental health, Office		0 copay/visit; deductible waiv		Preauthorization required for Intensive Outpatient Treatment &
behavioral Intensive Outpa health/substance Treat	J ,	<u>luctible</u> waived	Not covered	Inpatient services (or you pay
abuse services Inpatient services	deductib	ole only	Not covered	\$250 more).
Office visits Childbirth/delivery professional services	\$40 <u>copay</u> for initial visit then No charge (<u>deductible</u> waived) thereafter	40% coinsurance	Not covered	Maternity care may include tests and services described
pregnant Childbirth/delivery facil services	ty 10% <u>coinsurance</u>	40% coinsurance	Not covered	elsewhere in the SBC (i.e. ultrasound).
Home health care	No charge; deductible waived	40% coinsurance	Not covered	Preauthorization required after 8 visits
If you need help recovering or have other special health needs	tient 10% <u>coinsurance</u>	40% coinsurance 40% coinsurance	Not covered Not covered	60 days/yr. Preauthorization required for Inpatient or you pay \$250 more. 100 visits/yr combined for Occupational, Physical, Speech & TMJ therapies (preauthorization required after 8 visits each)

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

	What You Will Pay			
Services You May Need	Southcoast Hospitals & Physician Network [Tier 1]	Preferred Providers [Tier 2]	Excluded Facilities, Steward/Out-Of-Network Providers [Tier 3]	Limitations, Exceptions & Other Important Information
	(You pay the least)	(You may pay more)	(You pay the most)	
Habilitation services—				
Early Intervention		40% coinsurance	Not covered	Up to age 3
Developmental Delay		40% coinsurance	Not covered	None
	-			
Skilled nursing care	Not available	40% coinsurance	Not covered	100 days/yr. Preauthorization
				required or you pay \$250 more
	Not available	40% coinsurance	Not covered	Preauthorization required for
<u>equipment</u>				rental over 3 months, TENS units
				& equipment over \$1,500
Hospice services	,	40% coinsurance	Not covered	Preauthorization required
Children's eye exam		eductible waived	Not covered	1 exam/2 years
Children's glasses	Not covered	Not covered	Not covered	n/a
Children's dental check-up	Not covered	Not covered	Not covered	n/a
	Habilitation services— Early Intervention Developmental Delay Skilled nursing care Durable medical equipment Hospice services Children's eye exam Children's glasses	Services You May Need Physician Network [Tier 1] (You pay the least) Habilitation services— Early Intervention Developmental Delay Skilled nursing care Durable medical equipment Hospice services Children's eye exam Children's glasses Physician Network [Tier 1] (You pay the least) \$40 copay/visit; deductible waived \$40 copay/visit; deductible waived Not available Not available No charge; deductible waived \$35 copay/visit; deductible waived Not covered	Services You May Need Southcoast Hospitals & Preferred Providers [Tier 2] (You pay the least) (You may pay more)	Services You May Need Southcoast Hospitals & Preferred Providers [Tier 2] (You pay the least) Early Intervention Developmental Delay Skilled nursing care Not available Not available Not available Not covered Hospice services No charge; deductible waived Children's eye exam Children's glasses Southcoast Hospitals & Preferred Providers [Tier 2] Preferred Providers [Tier 2] Steward/Out-Of-Network Providers [Tier 3] (You may pay more) (You pay the most) 40% coinsurance 40% coinsurance Not covered Not covered

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) Acupuncture

- Dental care (routine child & adult)
- Private duty nursing

- Chiropractic care
- Long term care
- Routine foot care

- Cosmetic surgery
- Non-emergency care when traveling outside U.S.

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery
- Routine eye care (adults--1 exam/2 years)

- Hearing aids (\$2,000/36 months/ear to age 21)
- Weight loss programs (when provided by Southcoast Hospital)
- Infertility treatment (3 cycles/lifetime; 3 more if successful pregnancy)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is the U.S. Department of Labor, Employee Benefits Security Administration, at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, you can contact the plan at 1-877-234-5550. You may also contact the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-234-5550 Portuguese (Portuguès): De assistència em Portuguès, ligue 1-877-234-5550 Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-877-234-5550

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall <u>deductible</u>	\$2,000
Specialist <u>copayment</u>	\$50
■ Hospital (facility) coinsurance	10%
Other coinsurance	20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost

In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$2,000	
Copayments	\$10	
Coinsurance	\$600	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$2.670	

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a wellcontrolled condition)

■ The plan's overall <u>deductible</u>	\$2,000
■ Specialist <u>copayment</u>	\$50
■ Hospital (facility) coinsurance	10%
Other no charge	

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work)

Prescription drugs

\$12,700

Total Example Cost

Durable medical equipment (glucose meter)

The state of the s			
In this example, Joe would pay:			
Cost Sharing			
Deductibles	\$0		
Copayments	\$700		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$20		
The total Joe would pay is	\$720		

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall <u>deductible</u>	\$2,000
■ Specialist <u>copayment</u>	\$50
■ Hospital (facility) coinsurance	10%
Other <u>copayment</u>	\$40

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Total Example Cost

\$5.600

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

In this example, Mia would pay:			
Cost Sharing			
Deductibles	\$300		
Copayments	\$500		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions \$0			
The total Mia would nay is \$8			

\$2.800